
June 2020 Newsletter

Burnt Lake Gas Co-op

2015 – 10th Avenue Spruce View, Alberta
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What is That Smell?

Our distribution lines are odorized with a product called mercaptan to help detect gas leaks. Mercaptan could make our gas smell like a burnt match, rotten eggs or even a skunk.

If you do have a gas leak you may see:

- Dead or dying vegetation where it is normally green
- Water bubbling or blowing into the air at a water source such as a creek, pond or river
- Dirt being blown or appearing to be thrown into the air
- An accumulation of ice or frost over the pipeline in the summer
- A low-lying, dense white vapor cloud

You may hear:

- Hissing, roaring or a bubbling sound

PLEASE NOTIFY US AT YOUR EARLIEST CONVENIENCE IF YOU SUSPECT A GAS LEAK. WE HAVE 24 HOUR ANSWERING SERVICE 403.728.3441

FYI . . .

Every week we confirm that our gas has the proper amount of odorization. This is done by sampling the gas BEFORE it goes through your gas meter – hence you may see our vehicles in your yard once-in-awhile OR very often, pending where you live within the distribution system.

We thank you very much for your cooperation. 😊

Mark Your Calendar

June 20 – Summer

June 21 – Father's Day

Open for Business!

Our doors are once again open to the public. The drop slot is still available if you prefer not to come in. We are taking extra precaution sanitizing surfaces and have hand sanitizer available to our customers.

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Looking for a Commissioner of Oaths?

We can help with that! Stop by or call the office; Karen or Heidi are happy to offer this service to our customers free of charge.

Deferral Program

Please note:

If you have chosen to defer payments during the 3-month period of March 18 to June 18 and you haven't already, you must contact our office to let us know. The cut off for this is *June 18, 2020*. There are a number of customers that have not contacted us but are also not paying utility bills. Customers who do not enrol could - after June 18 - receive a bill for three months of consumption with penalties and the expectation to pay immediately. Customers enrolled, will not have penalties for the 3-month deferral period and there will be time to repay the amounts owing prior to June 18, 2021.